

TAV HAVALİMANLARI HOLDİNG ANONİM ŞİRKETİ
PROTECTION AND PROCESSING OF CUSTOMERS' PERSONAL DATA INFORMATION DISCLOSURE

1. DATA CONTROLLER

Your personal data can be processed by TAV Havalimanları Anonim Şirketi (the “**Company**”), in the capacity of the data controller, in the context explained below, in accordance with the Personal Data Protection Law no. 6698 (the “**Law**”).

You can reach detailed information regarding the processing of your personal data by our Company in the TAV Havalimanları Holding Anonim Şirketi, Policy on Protection and Processing of Personal Data, publicly available at the web address of [www.tavhavalimanlari.com.tr].

2. PURPOSES OF PROCESSING YOUR PERSONAL DATA

Your personal data which shall be collected, can be processed for the purposes defined below (the “**Purposes**”) in accordance with the basic principles set forth in the Law and within the scope of the personal data processing terms and conditions set forth in articles 5 and 6 of the Law, for the purposes of, mainly managing customer relations and conducting corporate communication activities; conducting activities of printed, visual or audio communication which shall be shared with internal and external stakeholders; conducting the customer relations management processes; organization and event management; finalizing your requests and complaints; conducting business activities; monitoring the orders, agreement processes and legal requests; conducting financial and accounting operations; fulfilling our legal, contractual obligations or our obligations relating to internal and external procedures which we are subject to; responding to requests which are legally binding and received from competent public and private institutions; conducting statistical and similar studies for the purpose of making evaluation, performance assessment and analyses relating to offered products and services and, *if you give your explicit consent*, carrying out personal marketing and promotion activities; designing the activities in relation to reputation management and customer experience and conducting marketing-oriented data analysis activities (the “**Purposes**”).

- planning and/or performing the activities of ensuring legal and technical security of our Company and of related persons who have business relation with our Company
- Planning and/or performing the activities required for recommending and promoting the products and services offered by our Company and/or on behalf of and in account of our Company, by customizing them according to taste, usage habits, and needs of related persons,
- Making necessary studies/works and conducting related business processes in order to provide related persons with the opportunity to benefit from the products and/or services offered by our Company and/or on behalf of and in account of our Company,
- Making necessary studies/works, by our related business units, for the performance of commercial and/or operational activities carried out by our Company, and conducting the business processes in relation thereto,
- Planning and/or implementing commercial and/or business strategies of our Company

(“**Purposes**”)

3. PARTIES TO WHOM YOUR PERSONAL DATA SHALL BE TRANSFERRED AND THE PURPOSES OF TRANSFER

Your personal data which shall be collected may be disclosed to our business partners in Turkey and abroad, mainly our group companies listed at the web address of [www.tavhavalimanlari.com.tr], our shareholders, mainly the Aéroports de Paris Group, our suppliers, and legally authorized public authorities and competent private persons, in order to achieve the Purposes, in accordance with the personal data processing terms and conditions set forth in articles 8 and 9 of the Law.

4. METHOD AND LEGAL REASON FOR COLLECTING YOUR PERSONAL DATA

If you contact our Company, your personal data shall be collected in electronic and/or physical environment, by means of business cards, open internet sources, fax, mail, e-mail, phone, communication center, website, and corporate social media channels.

In addition, your personal data shall be collected based on the reasons for the fulfillment of the legal obligations set forth in articles 5 and 6 of the Law; legitimate interest; establishment and performance of a contract; establishment, use, and protection of a right; and receiving your explicit consent, if any.

5. AS A DATA SUBJECT, YOUR RIGHTS AS MENTIONED IN ARTICLE 11 OF THE LAW

We hereby notify that, as a data subject, you have the following rights according to article 11 of the Law:

- To learn whether your personal data are processed or not,
- If your personal data are processed, to request information in relation thereto,
- To learn the purpose of processing your personal data and whether they are used in compliance with the purpose,
- To know the third persons, to whom your personal data are transferred in Turkey and abroad,
- In case your personal data are processed incompletely or incorrectly, to request the correction thereof and to request that any operation carried out in this context is reported to the third persons, to whom your personal data is transferred,
- Despite being processed in compliance with the provisions of this Law and other relevant laws, to request that personal data shall be erased or destructed in the event that the reasons for the processing no longer exist and any operation carried out in this context is reported to the third persons, to whom your personal data is transferred,
- To object to the occurrence of a result against you, if any, by analyzing the data processed solely through automated systems,
- To claim compensation if you sustain damage due to unlawful processing of your personal data.

You can send, to our Company, your applications relating to your rights set forth above, by filling in the TAV Havalimanları Holding Anonim Şirketi Data Owner Application Form which you can reach at the address of [www.tavhavalimanlari.com.tr]. Depending on the nature of your demand, your application shall be concluded within the shortest time and at the latest within thirty days and free of charge; however, if the action requires an extra cost, you may be charged based on the tariff determined by the Personal Data Protection Board.

TAV HAVALİMANLARI HOLDİNG ANONİM ŞİRKETİ
PROTECTION AND PROCESSING OF PERSONAL DATA CUSTOMER EXPLICIT CONSENT FORM

- Within the scope specified in the TAV Havalimanları Holding Anonim Şirketi, Customer Personal Data Protection and Processing Information Disclosure, I **accept** that my personal data is processed and transferred to your Company's business partners at home and abroad, its shareholders, especially the Aéroports de Paris Group, suppliers, legally authorized public institutions, and authorized private persons for these purposes.

Name :
Surname :
Date :
Signature :

CONSENT FOR ELECTRONIC COMMERCIAL MESSAGES

- I hereby accept that my personal data can be used by the Company to send commercial electronic messages to my communication details specified [below/above], within the scope of all kinds of direct and indirect marketing activities such as advertising, offer, promotion, questionnaire/survey, event, etc., and can be shared with the suppliers, from which your Company receives services, to allow that the commercial messages are sent.

Name :
Surname :
Mobile Phone No. :
E-mail :
Date :
Signature :